Area Manager Maintenance - Readvertised

JTL-ME-AMM-R-10-26 | Engineering | Contract | Posted on October 14th, 2026 | Closes on October 13th, 2026

We are seeking a proactive, experienced, and highly skilled **Area Manager - Maintenance** to oversee the efficient maintenance and restoration of our fiber network, network nodes, and 4G infrastructure. This leadership role requires a hands-on approach in coordinating teams, ensuring network reliability, and maintaining high levels of customer satisfaction at all times.

Job Responsibilities

• Network Maintenance & Management: Oversee general maintenance of the fiber network, network nodes, and 4G infrastructure within your assigned region. Ensure the integrity of both underground and overhead optic fiber networks through proactive maintenance and inspections.

• Team Leadership & Coordination: Lead and manage maintenance teams, ensuring timely allocation of tasks, continuous follow-ups, and clear communication on troubleshooting and fault recovery efforts. Provide support and guidance for field teams and contractors.

• Preventive Maintenance: Proactively manage network nodes, power systems, and air conditioning equipment to prevent issues before they occur. Perform regular inspections and maintenance on critical infrastructure.

• Stakeholder Engagement: Build and maintain relationships with road authorities (e.g., KURA), building contractors, telecommunication providers, and other utility stakeholders to prevent damage to the optic fiber backbone and access network. Attend relevant meetings and ensure smooth coordination across all involved parties.

• Reporting & Feedback: Generate regular reports for senior management, detailing network performance, customer impact, and maintenance progress. Ensure all assigned trouble tickets are followed up and resolved in a timely manner.

• Equipment Management: Ensure proper maintenance, servicing, and repair of all assigned splicing equipment and tools, ensuring they are in good working condition.

• Safety & Compliance: Ensure that safety protocols are adhered to in all maintenance activities and that the regional team operates within established safety standards.

Role Qualifications

• A degree or Higher National Diploma in **Electronics, Telecommunications**, or a related field.

• At least **six (6) years of experience** in network maintenance and support, with at least **three (3) years in a supervisory role**. Experience managing a team and working with contractors is essential.

• Strong technical aptitude in electrical and telecommunications infrastructure, with the ability to solve complex issues in a fast-paced environment.

• Demonstrated ability to lead and coordinate teams effectively, managing both people and projects with a focus on performance and efficiency.

• Excellent analytical skills with the ability to identify and resolve network issues proactively. Strong decision-making capabilities.

• Excellent communication and relationship-building skills, particularly when liaising with contractors, authorities, and cross-functional teams.

Location: Multiple Locations

Department: Maintenance

Job Type: contract