

Online Charging Systems (OCS) Engineer

JTL-PE-OCS(E-09-22 | Engineering | Full-Time | Posted on March 14th, 2023 | Expires on September 23rd, 2022

ONLINE CHARGING SYSTEMS (OCS) ENGINEER ROLE

We are looking for a competent individual to fill the position of Online Charging Systems (OCS) Engineer to

support current products and work with Operational teams and Business sponsors to introduce new/strategic

services and price plans using OCS functions.

ONLINE CHARGING SYSTEMS (OCS) ENGINEER KEY JOB RESPONSIBILITIES

- Network liaison for OCS capabilities within JTL for products like Prepaid, real-time alerting, usage reporting, and call/session control
 - Develop detailed end-to-end technical requirements across various network elements for new features/capabilities
 - Front end the Business teams (Retail & Wholesale, IT, RA, Legal, etc.) to gather requirements and translate them into an OCS centric solution
 - Proactively work with Network Implementation, Maintenance Engineering, and Operations Teams to ensure successful implementation leading to the launch of products and new price plans
 - Present and analyse technical solutions and make recommendations that meet technical, timing, and financial requirements
 - Develop and execute detailed test plans
 - Provide support for lab and production deployments
 - Troubleshoot production issues as they relate to the product lines the team oversees
 - Manage and support the test infrastructure for the team
 - Manage vendors on software releases and delivery of new features
 - Stay abreast of any other advanced technologies that may offer Verizon JTL significant technical and/or financial benefit now or in the future.
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QUALIFICATIONS FOR THE JOB

- Bachelor's degree (Electrical Engineering, Computer Science)

- Four or more years of relevant work experience.
 - Experience in ZTE or Huawei OCS
 - Knowledge of Online Charging architecture, concepts and network flows for voice, messaging, and data calls.
 - Wireless 3G and 4G LTE infrastructure, architecture, call flow and IMS knowledge is preferred.
 - Background on 3GPP and 3GPP2 standards and protocols, TCP/IP and DIAMETER, Radius, SS7,SIP.
 - Solid network troubleshooting skills (PGW traces, CDRs and billing records in general)
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Location: Nairobi

Department: Planning & Engineering

Job Type: full-time