



Area Manager Maintenance

JTL-ME-AMM-10-23 | Engineering | Contract | Posted on March 4th, 2024 | Expires on November 9th, 2023

AREA MANAGER ROLE

We are looking to recruit an Area Manager responsible for coordination of teams through planning and managing maintenance works, liaising with contractors in ensuring effective and efficient network restoration and full customer uptime at all times.

AREA MANAGER JOB RESPONSIBILITIES

- General maintenance of the fiber network, network nodes and 4G infrastructure in his/her area
- Manage maintenance teams in assigned areas through allocation of duties, assignment of tickets, follow up of field teams, review and update completed works, coordinate contractor teams and expedite fault recovery.
- Proactive management of nodes and access network through stringent routine prevention maintenance of power and air conditioning equipment, inspection and preventive maintenance of both underground and overhead optic fiber network.
- Liaise with roads authorities (KURA), road contractors, building contractors and other wayleave users (Telecommunication, power, water and sewerage) to safeguard the optic fiber backbone and access network from avoidable damage. This includes attending relevant meetings with the various authorities and property managers.
- Responsible for quality of workmanship in the assigned area.
- Oversee field support and integration in the Area.
- Process and oversee installations of new customers.
- Generate area maintenance reports for consumption by various departmental Heads, make follow up and get feedback on daily area operations and customer reports.
- Proper maintenance of assigned splicing equipment and tools including routine servicing and repair when necessary.

- Maintain cross-functional relationships and follow ups for Customer relationship management.
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QUALIFICATIONS FOR THE AREA MANAGER JOB

- Degree or Higher National Diploma in Electronics, Telecommunications or a related field.
 - At least five (5) years working experience in a network maintenance/network support role
 - Technical aptitude in electrical and telecommunication infrastructure.
 - Good analytical skills.
 - Good supervisor and coordination skills;
 - Leadership and management skills
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Location: Multiple Locations

Department: Maintenance

Job Type: contract